



Oven/Range (gas or electric)

Quick fixes for common problems

Gas Range

Problem: A surface burner doesn't light

Cause:

Pilot light is out or gas isn't on

Solution:

Follow the instructions for re-lighting the pilot on your particular range

Problem: Pilot light doesn't remain lit

Cause:

Pilot port is clogged
Range is in a drafty place

Solution:

Use a small wire to clean the port
Try to prevent drafts near the range

Electric Range

Problem: The range is not working at all

Cause:

No power is reaching the range

Solution:

Check the fuse box/circuit breaker. If you don't find a problem, call an electrician

Problem: One of the top elements doesn't heat

Cause:

Defective element, wiring, block or switch

Solution:

Check each part for continuity and replace it if necessary



Refrigerator & Freezer

Quick fixes for common problems

Problem: The refrigerator has stopped running, no sound can be heard and the light is out

Cause:

No power at the outlet
Power cord is damaged

Solution:

Check the fuse box/circuit breaker
Replace the cord

Problem: The refrigerator has stopped running, the light is on and you hear occasional clicking

Cause:

Condenser coils are dirty
Condenser fan is defective
Defect in the thermostat

Solution:

Clean the coils with vacuum only
Check the fan (frost-free type)
Test the thermostat and replace it if necessary

Problem: The refrigerator constantly cycles on and off

Cause:

Defect in the compressor
Refrigerant is leaking
Condenser coils are dirty

Solution:

Call a qualified professional
Call a qualified professional
Clean the coils with vacuum only

Problem: Frost forms rapidly or the unit does not defrost at all

Cause:

Door is open too much
Door sags
Door gasket is damaged

Solution:

Open the door as little as possible
Straighten the door
Test the gasket and replace it